



Welcome to **Work&Place Newsletter 2021-09** covering...

1. Bento Box - New learning on workplace topics.
2. Book Review - A few workplace related books worth considering.
3. IN Magazine - The magazine for the workplace practitioner.
4. Events – Key events/networking opportunities in our **W&P** calendar.

This version of the 2021-09 Newsletter is adapted for IFMA conference attendees and will have been sent to you at your request, via the IFMA website. If you find the contents valuable and interesting you may like to register for further newsletters by visiting our web site [workandplace.com](http://workandplace.com)

Kind regards,  
Marcus  
[marcus.bowen@workandplace.com](mailto:marcus.bowen@workandplace.com)

## Bento Box



**Cynthia Milota and Dr. Sally Augustin** - [Burning the Candle at Both Ends: Pandemic Burnout While Working from Home](#)

This new Bento Box explores the subject of Homeworking Burnout and provides the workplace practitioner with a framework for understanding such burnout based on recent research. The article includes well selected citations to direct further reading on this important subject.

A promotional banner for the article. It features a circular inset image of a woman with glasses talking on a mobile phone. To the left of the circle is a lit candle in a dark holder. The background is a solid red color. The article title is written in white text on the right side. Below the title, the authors' names are listed. At the bottom, there is a white button that says 'What is the future of work?' and a smaller button that says 'Get answers now'. To the right of these buttons are three overlapping circles in pink, yellow, and green.

**Burning the Candle at Both Ends:  
Pandemic Burnout While Working  
from Home**

Cynthia Milota and Dr. Sally Augustin

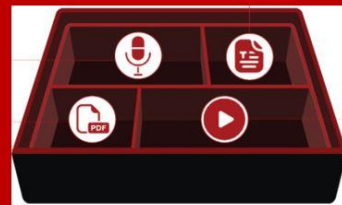
What is the future of work? [Get answers now](#)

**Bento Box** is Work&Place's approach to presenting a topic in 4 different media formats: an introductory video, an online article, a downloadable PDF format of the same article and a 20 minute podcast interview with the author, exploring themes and issues raised in the article.



## Applied Anthropology: Adding Value to Workplace Strategy

Dr. Chris Diming



More **W&P** Bento Boxes to explore:

**Andy Lake** - [The Emerging Social Infrastructure of Work \(Ever Shrinking Boxes\)](#)

**Dr. Chris Diming** - [Applied Anthropology: Bringing Added Evidence and Value to Workplace Strategy](#)

**Gilbert Lennox-King** - [How sensors' intelligence informs workplace productivity](#)

**Patrick Stewart-Blacker** - [SMART Workspaces: Part 1-Tech' Ecosystem](#)

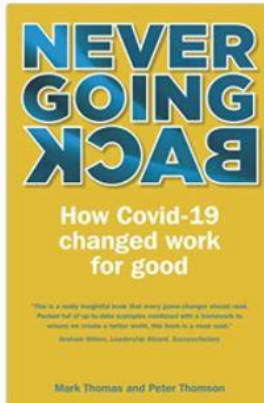
**"Cities will continue to provide unmatched value as workplaces but our ways of working and living in them will be different..."**

**Next Bento Box?**

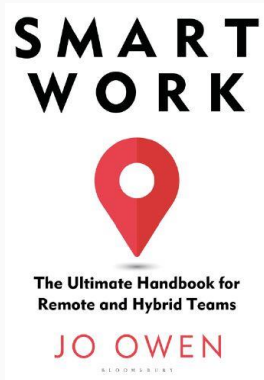
**Is the emerging workplace still urban in a post COVID-19 world?** by **Andrew Laing PhD** wherein Andrew re-examines the trends he identified in his 2014 **Work&Place** article towards dense, collaborative technology-enabled

urban workplaces or 'work-scapes'. Four scales of impacts are explored: the shift to home working; changes to the office workplace; changes to building types; and the evolution of the urban 'work-scape'.

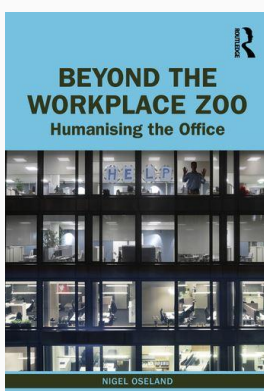
## New Workplace Reads



By Peter Thomson, CEO of The FutureWork Forum, and Mark Thomas, **Never Going Back** describes how some businesses survived and thrived in the pandemic, what they learned from those experiences, and how they – and their employees – have invented new and highly effective ways of working that they know will outlast the pandemic and lead to improved levels of productivity, profitability, and employee satisfaction. Dr. Jim Ware has provided **Work&Place** with a summary [here](#).



**Smart Work** - just published on 16 September - reveals the global best practices for the world of work and leadership after the pandemic. Written by Jo Owen, founder of eight NGOs, including social enterprise **Teach First**, this book is also available on Audible. The **Work&Place** book review will be available mid-October - more soon.



**Beyond The Workplace Zoo** - To be published on 28 September and possibly the '2021 Workplace Book' we've been waiting for. To quote the blurb: 'This book begins by outlining the common design mistakes ... that has resulted in the ill-fated *Workplace Zoo*....The latter part of the book turns to workplace solutions and focuses on how to plan, design and manage offices to accommodate our innate human needs now and in the future...' Dr. Nigel has an article based on the book in the latest **IN Magazine** (see below).

## IN Magazine



Edition 8 of **IN Magazine** can be found [here](#)

## Upcoming Events

# Smart Workspace Design Summit | Virtual Edition

**Fleming**

6. - 7. October 2021 | Online Live | 10:15-15:30 CET



After a long time away from physical events **Workplace Trends** have put together this real live conference in London, with the added option to join virtually.

WEDNESDAY 13 OCTOBER 2021

**CONFERENCE: A NEW WORLD OF WORK**

Hybrid / The Hallam Conference Centre, W1W 6JJ

9:30am – 5:30pm + Drinks Social

The logo for IFMA World Workplace, featuring a stylized 3D cube on the left with the number '21' on its top face. To the right of the cube, the text 'IFMA WORLD WORKPLACE' is written in a bold, blue, sans-serif font. Below this, the dates 'OCTOBER 26 - 28, 2021' are written in a bold, orange, sans-serif font. At the bottom, the location 'GAYLORD PALMS RESORT | KISSIMMEE, FLORIDA | USA' is written in a smaller, blue, sans-serif font.

**IFMA WORLD WORKPLACE**

**OCTOBER 26 - 28, 2021**

GAYLORD PALMS RESORT | KISSIMMEE, FLORIDA | USA



The **Work&Place** Media Pack 2021 is now available from Caroline at [sales@workandplace.com](mailto:sales@workandplace.com)

## Be part of W&P

### **W&P + Your Feedback**

We welcome your feedback to this newsletter and suggestions on topics which you would like to read about in **Work&Place**.

**Want to reach a truly global workplace readership?** Become a Contributor to **Work&Place**.

We are always looking out for practitioners with well researched and thought-provoking ideas to write for **Work&Place**. We invite articles showcasing real-world best practices; insightful case studies; innovative techniques or technologies; updates on regulatory and legal requirements; and other ideas that help our readers gain new perspectives on the challenges ahead.

Please email me at [marcus.bowen@workandplace.com](mailto:marcus.bowen@workandplace.com)

---

---

*Copyright © 2021 Work&Place, All rights reserved.*